

DIRECTORS
 Chris Calvert Bob Whitehouse
 President Vice President

Mike Bianco Elizabeth Miles
 Director Director

Joe Gates
 Director



STAFF
 Gordon Stankowski Brenda Kane
 General Manager Billing Manager

Rick Trites Nancy Veerkamp
 Meter Reading/Backflow Board Clerk/Admin

Solano Irrigation District
 Operator & Maintenance

RNVWD NEWSLETTER NOVEMBER 2019

TRANSPARENCY

The District recently was presented with a 2-year renewal of the District Transparency Certificate of Excellence from the California Special District Association, CSDA, Leadership Foundation. The District has successfully completed all program requirements designed to promote transparency in our operations and governance. This achievement demonstrates our dedication to being fully transparent as well as open and accessible to the public.



top row: Nancy Veerkamp, District Administrator and Clerk; Gordon Stankowski, General Manager; Elizabeth Miles, Director; Joe Gates, Director; bottom row: Bob Whitehouse, Board Vice President and Chris Calvert, Board President

(OVER)

PG&E OUTAGES

We recently had two power outages which affected all the district pumps and operation of the water delivery and storage systems. In the **first outage** of approximately 3 days, SID obtained an emergency generator from the Office of Emergency Services, OES, in Sacramento. There was no availability of a large generator for rent. The **second outage** being almost 5 days, we had enough notice from PGE and were able to obtain generators a few days before the power shut off. When PGE power is not available, the District needs to have **three temporary generators**. **One** 300KW generator was used to provide power for the main Well #1 pump and a **second** 100KW generator was used at the Cantelow Road storage tank. A **third** smaller unit is needed on Ciarlo Lane to support the service to homes of customers at the higher elevations. Solano Irrigation District, **SID**, operates our District facilities and **they did a fantastic job** in being prepared for these outages and in coordinating the rentals, fueling and operation of these temporary generators.

District water supply begins with Well #1 water being pumped from our 1400-foot-deep well off Timm Road to a higher elevation to our 300,000-gallon **Cantelow** road storage tank and from there water is again pumped to our highest elevation another 300,000-gallon tank off **Bucktown** road. The District is fortunate to have these large storage tanks which provides the gravity head pressure to service the residences and at least one day of reserve backup water supply.

The District Board of Directors will review the “new normal” communications from PG&E regarding future outages and evaluate the economics of the District purchasing three mobile generators.

WEBSITE

Our website **RNVWD.COM** contains an ample amount of information about the District and it is updated monthly. We continue to post current information such as annual water quality reports, board meeting agenda and meeting minutes, service area maps, annual audit and budget, rules and regulations, policies, by-laws and much more. If you are not finding the information you are looking for please contact Nancy, our Administrator, at ADMIN@RNVWD.COM

COMMUNICATION

Email is the best way to contact the District for questions and providing your current email and cell phone number is the best way for the District to notify you of outages and alerts. We can also provide, depending on your choice, paperless email billings to you each month. The board meetings are open to the public and occur on the second Tuesday of each month at 7:00 pm at the 4135 Cantelow Road, Fire Station #67. **For billing questions, contact Brenda, our Billing Manager, at 707-689-7971. To report leaks and operational issues, call SID at 707-448-6847**

If you have any questions or if you require additional information, please do not hesitate to contact Gordon, the General Manager, at GM@RNVWD.COM or 707-447-8420.