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Solano Irrigation District
Operator & Maintenance

RNVWD NEWSLETTER JUNE 2019

Well #1 & Well #2

Well #1 is the well that we use every day as it meets all state standards for potable public water. We have invested in additional spare parts for Well #1 so that in the event of a failure at Well #1 we can make repairs promptly while using Well #2 as backup.

Well #2 exceeds allowable arsenic levels and can only be used for emergency standby use up to 15 days a year per the requirements of the state Department of Drinking Water (DDW). The Board recently decided not to move forward at this time with an expensive treatment facility for the Well #2 water to reduce Arsenic levels from 16 parts per billion (ppb) to below 10 ppb which is the state maximum limit.

The wells are designed to supply water to 533 service connections. Currently about half the service connections are in regular use each month. The other service connections are either not being used by customers or are supplemental connections pending subdivision developments. Well #1 provides adequate water supply for our current requirements.

District Transparency Certificate of Excellence

The District has successfully completed all program requirements designed to promote transparency in our operations and governance. This achievement demonstrates our dedication to being fully transparent as well as open and accessible to the public. This approval is issued by the Special District Leadership Foundation and is for 2 years.

Water Rates

The Board has approved the final water rate increase in accordance with the prior approved 5 year plan. This amounts to a monthly increase of 74 cents to the fixed Base fee, 17 cents for Supplemental connections and a 2 cent increase per 100 cubic feet (1ccf) to the Usage rate. This will affect customer's monthly billing by approximately 1 dollar per month. The rate increase is effective for July, 2019.

Website

Our website RNVWD.COM contains an ample amount of information about the District and it is updated monthly. We continue to post current information such as annual water quality reports, board meeting agenda and meeting minutes, service area maps, annual audit and budget, Rules and Regulations, Policies, By-Laws and much more. If you are not finding the information you are looking for please contact our administrator at ADMIN@RVWD.COM (over other side)

Leaks – Report Leaks to SID @ 707-448-6847

With 43 miles of underground water lines, the District has a history of occasional leaks and the need to promptly repair. With minor leaks, an outage will be scheduled and affected customers notified by email and/or door to door handouts by Solano Irrigation District (SID) employees. As in the case of a recent main line break on Cantelow Road this past Friday, before the Memorial weekend, notice is given by email to all customers and SID performs the repair work promptly. This involves water shut off to isolate the leak, roadway excavation in locating the leak, traffic control and repair work to put the water line and roadway back into service. We appreciate your patience in these unscheduled emergency outages. It is difficult to predict the amount of time needed to make the repairs. Our webmaster sends out email notifications of outages and when repairs have been completed. If you are not getting these notices please provide your current email to BKRNVWD@AOL.COM. Where and when possible, we perform preventative maintenance on our above ground equipment and facilities to maintain our assets in good working order and reduce emergency outages due to wear and tear as our infrastructure approaches 20 years of service.

Communication

Email is the best way to contact the District for questions / answers and having your current email is the best way to notify you of outages. We also provide, depending on your choice, paperless email billings to you each month, newsletters, board meeting agenda etc. The board meetings are open to the public and occur on the second Tuesday of each month at 7:00 pm at the 4135 Cantelow Road, Fire Station #67.

District Financials

Our annual operating budget is \$600,000. Included in this budget is approximately \$100,000 for planned annual capital expenses for major repairs and maintenance. We also have a capital expense reserve of approximately \$500,000 for long term planned capital expenses and an operating reserve of \$275,000 for unforeseen operating expenses. Our annual assessments on the county property tax rolls will be paid off in 3 years! The assessments are for payment of principal and interest on the two loans for the original construction of the District's water system. The District is in excellent financial shape for the future.

If you have any questions or require additional information please do not hesitate to contact me at GM@RNVD.COM or 707-447-8420.

Gordon
General Manager