

- b. Adopt Resolution to change rule 9 E of the RNVWD Rules and Regulations as for late payment penalty of monthly District Water Bill. Chris Calvert moved, Martin Joye seconded and the board unanimously approved the change, as follows:

9. RENDERING AND PAYMENT OF BILLS

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~~E. Collection on Delinquent Bills. Collection procedures may be commenced when bills for two consecutive months are delinquent.~~

E. Delinquent Bills

- (1) Date of Delinquency – Bills will be considered past due and delinquent if not paid in full or disputed within 19 days from the date of mailing.
- (2) Discontinuance of Service – If a bill is delinquent, the RNVWD may discontinue water service to the parcel in accordance with the procedures described in Section 12 of these Rules and Regulations.
- (3) Penalty for Delinquent Bills – If a bill is delinquent, a basic penalty of 10% of the unpaid portion of the bill shall be imposed. If the bill remains delinquent for one month or more, an additional penalty of 1% of the unpaid portion of the bill shall be imposed each month that the any portion of the bill remains unpaid. These time limits shall be suspended if the customer has requested an investigation in accordance with Section 10 and the Board's decision on the investigation remains pending, or has entered into an installment payment agreement in accordance with Section 12 and is current on all payments required by that agreement.
- (4) Collection – The RNVWD may initiate collection procedures when a customer's bills for two consecutive months are delinquent, or when a customer's bill for a single month has been delinquent for two months or more and the customer has either not entered into an installment payment agreement in accordance with Section 12 or is not current on all payments required by such an agreement. Payments on delinquent bills and related penalties may be collected on the tax roll in the same manner as property taxes or by recording a lien against all real property within Solano County owned by the property owner, as described in section 61115 of the California Government Code, or by any other method legally available to the RNVWD.
- (5) Effect on Connection Conversion and Transfer – A Supplemental Connection or an Inactive Regular Connection shall not be converted to an Active Regular Connection until any delinquent bills and related penalties have been paid in full. A Connection shall not be transferred, as described in Sections 19 and 20 of these Rules and Regulations, until any delinquent bills and related penalties have been paid in full.