



NEWSLETTER FALL 2013

“The mission of Rural North Vacaville Water District is to deliver efficiently and reliably, for many years, quality water for domestic use and fire protection.”

P.O. Box 5097, Vacaville, CA. 95696

Phone: 707-447-8420

RNVWDGM@gmail.com



**If you have a Water Emergency
call 707-678-5928 any time day or night**

RATE STUDY- for the current fiscal year July 1, 2013-June 30, 2014 current water rates are not changing. The Board has engaged the services of NBS to perform a water usage rate study, which will address the needs of the water district for operating expenses, reserves, capital expenses and maintenance for the next 5 years. The preliminary report is expected to be complete for review by March 1, 2014.

Save the Date!

Board of Directors
Meeting

October 8, 2013

Vacaville Fire
Protection District,
Fire Station #67
4135 Cantelow Road,
Vacaville CA.

Upcoming Board
Meeting Dates:

November 12, 2013

December 10, 2013

Water Conservation:

Call us about Smartlee-
a new web based water
monitoring device with
smart phone App to
monitor water usage.
Set-up pricing
approximately \$300.

WEBSITE: Monthly updates are posted on the website of the Board meeting agenda and Board meeting minutes. Water rights for sale are listed along with other forms and documents. Recently revised Rules and Regulations have been posted for a 30-day customer comment period. www.RNVWD.com

BILL PAYING: In addition to Auto-Payment Service and Bill Pay we can now accept credit cards on our Website.

WATER QUALITY: Recently we have posted the “2012 Consumer Confidence Report” CCR on our website documents tab.

EMAIL BILLING: A new feature is that we can now email your monthly water bill to you. Please let us know if you would like your monthly billing emailed to you rather than postal mailed. Contact BK Bookkeeping if you wish to have this paperless billing service at bkρνvwd@aol.com

REPAIR & MAINTENANCE:
Storage tanks have been cleaned and inspected and are in good standing and Pressure Regulating Valves (PRV) have been serviced. We have started a 12-month testing program to determine if our standby well meets the state standard for arsenic levels. A 12 month study was last done in 2005 and the results of that testing indicated levels of arsenic above the state standard and restricted the use of this well for standby use only

2012 Water Quality Report

At California Water Service Company (Cal Water), we are committed to improving the quality of life in the communities we serve by providing a reliable supply of high quality water, participating actively in our communities, and operating in a way that demonstrates our respect for the environment.

“Improving the quality of life” may seem like a tall order for a water utility, **but imagine how different life would be if you had to carry the water you needed from the source to your home...** if there wasn't a hydrant nearby to protect you from fire... if your tap went dry whenever the weather did.

Most importantly, imagine how your life would be affected if the water wasn't tested and treated to make sure it was safe to drink. That's where this report comes in, because it shows how your water compares to state and federal water quality standards. **We are pleased to confirm that your water met or surpassed all primary and secondary water quality standards in this reporting period.** This report also provides additional information about the steps we take to protect your health and safety and answers questions you may have about your water quality.

Water doesn't magically appear when you turn on the tap. **It takes a dedicated team of professionals and a well-maintained system to make it happen.** That's what we do, and we take our responsibility for doing it very seriously. Because we are committed to improving the quality of life in the communities we serve.

We are making this report available online at **RNVWD.com** to save paper; however, it has been designed in a way that makes it easy for you to print at home. Or, if you prefer, you may call us to request a hard copy. Also, contact us by phone if you have any questions, suggestions, or concerns. As always, we ask you to review bill inserts and our web site for important information about your water and announcements about any water-related events or meetings.

Sincerely,

Jack Caldwell, Local Manager

201 South First Street

Dixon, CA 95620

(707) 678-5928

www.calwater.com

The Save Our Water Program: Water is essential to each of us every day. But it's a limited resource, so we all need to rethink the way we use water on a daily basis. By following these water-saving tips inside your home, you can help save water every day, whether or not California is in a drought:

LAUNDRY ROOM

Use the washing machine for full loads only to save water and energy.

Install a water-efficient clothes washer.

Save: 16 gallons/load.

KITCHEN

Run the dishwasher only when full to save water and energy. Install a water-and energy-efficient dishwasher.

Save: 3 to 8 gallons/load.

Install aerators on the kitchen faucet to reduce flows to less than one gallon per minute.

BATHROOM:

Install low-flow shower heads.

Save: 2.5 gallons/minute

Take five minute showers instead of 10 minute showers
Save: Reducing five minutes will save 2.5 gallons with a low flow showerhead, 25 gallons with a standard 5 gallon per minute shower head

Fill the bathtub half-way or less

Save: 12 gallons

Install a high-efficiency toilet

Save: 19 gallons per person/per day

The Save Our Water Program is jointly sponsored by the Association of California Water Agencies and the California Department of Water Resources.

Save: 1.6 to 5 gallons/flush