NEWSLETTER

Issue 22 (July 2010)

Greetings RNVWD members. This follow-on newsletter comes to you within a few weeks of the previous issue, to update you regarding the temporary billing, discussed in that newsletter.

TEMPORARY BILLING ESTIMATES

For the months of May, June and July, all RNVWD members were billed for water usage through a computer estimate, due to the failure of our meter reading instrument. We now have the new Itron instrument on hand, ready to be used for the next readings which will be taken on or about August 4, 2010. As Cal Water takes those readings, many customers may find a disparity in their billing due to conservative estimates made in the past three months. The RNVWD has therefore concluded that averaging out the total <u>water consumption</u> over that three month period makes the most sense and is an equitable way to end up with acceptable results.

The three-month averaging method will result in less peak usage in any single month. To further reduce any hardship on our customers, particularly since it covers part of the summer, we will allow the balance due in August to be paid over the following three months (i.e. August, Sept & October). Based on the above, we will not implement the new FY10/11 water consumption rate structure (see below) until the September 2010 billing, at which time the billing cycle should be back to normal.

The added workload, to get the billing back to normal, will certainly overload the Cal Water Dixon office, so it would be appreciated if issues and complaints to that office be limited to extraordinary circumstances only.

WATER CONSUMPTION RATES

RNVWD water consumption charges are defined below for both the past year and the coming year.

| Consumption Charge (per CCF)* | FY 09/10 | <u>FY 10/11</u> ** |
|-------------------------------|----------|--------------------|
| Tier 1 – up to 25 CCF/mo | \$1.503 | \$1.503 |
| Tier 2 – 26 to 49 CCF/mo | \$2.053 | \$2.806 |
| Tier 3 − 50 or more CCF/mo | \$4.056 | \$6.056 |

Notes: * 1 CCF is equivalent to 750 gallons

The monthly billing of Service Charges shown below will be effective with the September '10 billing as well:

| Base Monthly Service Charge | FY 10/11 |
|---------------------------------------|----------|
| Developed parcels (Active & Inactive) | \$56.69 |
| Undeveloped parcels | \$49.31 |
| Supplemental Connections | \$12.76 |

^{**} FY10/11 Rates were established in 2008.

WATER CONSERVATION

Since in the summer months water consumption is the highest, particularly in the warm climate we have here in Vacaville, we would like to remind you to seriously try to conserve water. Below are a few simple tips for water conservation:

- Excessive watering of plants and lawns may not give the best results. Water in the morning, when evaporation loss is at a minimum. Check your sprinkler system for optimum use.
- Avoid watering sidewalks and paved areas.
- Use a bucket of water when washing cars, using a hose strictly for rinsing.
- Ensure that faucets and toilets do not leak.
- Take shorter showers. An extra 5 minutes can equate to sending 50 gallons down the drain.
- Wash only full loads when using laundry washers or dishwashers.
- Avoid running the faucet continuously when shaving, brushing your teeth, peeling vegetables or washing dishes.
- Use a broom instead of a hose to clean your driveways and sidewalks.

We hope you find this Newsletter helpful. For additional details about the Rural North Vacaville Water District, we invite you to attend our Board of Directors meetings on the second Tuesday of each month at 7:00 P.M. at the Vacaville Fire Protection District Fire Station # 67, located at 4135 Cantelow Road, Vacaville, CA, or please go to our Solano County website at: www.solanocounty.com. Click on Rural North Vacaville Water District under "SERVICES".

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